

Dear Valued Partner,

Subject: Update on Adjacent Construction Activity

I hope this message finds you well.

We would like to provide you with an update regarding the ongoing construction near our resort, which may be of interest to you and your esteemed organization.

The construction of a new high-rise luxury residential tower, began in July 2024 and is expected to be completed by 2027. The project has currently reached 10 floors, with all ground work foundations completed, and is located adjacent to our property.

Please be assured that the construction site is more than 300 meters away from our **main resort building**, which provides a substantial buffer from our guest rooms. While the construction is visible from the pool area, the work is covered floor by floor, and any noise disturbance is minimal.

We want to reassure you that all resort facilities, including our food & beverage outlets, swimming pool, kids club, splash pads, and beach, will remain fully operational throughout this period. We have taken steps to minimize both visual and noise disruptions, ensuring that our guests continue to experience the comfort and tranquility they expect.

The overall guest experience and safety are our top priorities. We are committed to delivering a seamless and enjoyable stay for all guests, despite the nearby construction. Our team will continue to monitor the situation closely and provide support to ensure guest satisfaction at all times.

We truly appreciate your understanding and continued partnership. Should you have any concerns or need further information, please feel free to reach out to us. We are here to assist and ensure that our collaboration remains unaffected by these developments.

Thank you for your attention to this matter.

Yours Incerely,

Khalid Saced General Manager